

WARRANTY

Click Medical warrants products in this manner:

1. **Click Reels:** The Click Reel is guaranteed to last the life of the device into which it is originally installed. Registration of this device with Click is REQUIRED at the time of original delivery. To register: <https://clickmedical.co/contact-us/cr-registration/>
2. **Laces:** Laces will wear over time. This wear can occur at different rates based on applications/patients. Therefore, Click Medical recommends laces be proactively replaced every 6 months. Replacement lace is available for purchase from all Click Medical Distributors. Regular lace wear is not considered a warranty issue
3. **Components:** Components such as distal housings, guides, threaded inserts, etc. are warrantied for 6 months after the date from which they were originally installed into a device. Warranty: <https://clickmedical.co/contact-us/warranty/>
4. **BOA® Dials:** Kits built with BOA® Dials are warrantied for 6 months, effective from the date of delivery to the original purchaser. Warranty: <https://clickmedical.co/contact-us/warranty/>

Click Medical warrants to the original purchaser that this product is free from defects in materials and workmanship. This warranty does not apply if this product (1) was not purchased from Click Medical or an authorized dealer, (2) has been altered in a way, (3) has not been used in accordance with Click Medical's Instructions for Use, or (4) has been used on an application outside of a custom medical device.

This Limited Warranty does not cover damage due to accidents, neglect, misuse, operation beyond capacity, parts damaged by improper installation, substitution or parts not approved by Click Medical, or any other alteration or repair by others that, in Click Medical's judgment, materially or adversely affects the product or part.

Click Medical's sole obligation under this Limited Warranty is to either repair or replace the product at no charge, or to credit purchaser's account for the value of the defective product at Click Medical's sole discretion.

This Limited Warranty excludes liability for any personal injury, property damage, or special, incidental, or consequential damages arising out of, related, or incident to use of the product, even if Click Medical has been advised of the possibility of such potential loss or damage, unless state law otherwise precludes this exclusion.

Replacement parts are available for warranty. **Please submit a warranty request form on our Contact Us page** and select the appropriate replacement parts for your device.